

Dimensional® TEAMWORK SKILLS™

Developing an Empowered Work Force

Help your team develop the structure, direction, processes, and monitoring systems necessary to achieve their goals.



Make your organisation receptive to change — to satisfying more demanding customers, outperforming more aggressive competitors, seizing the opportunities presented by ever-heightening technology.

Show employees how to work together more effectively to reduce costs, respond faster to internal and external demands, and find innovative solutions to complex problems.

Increase collaboration throughout your organisation with TEAMWORK SKILLS training.

MAXIMISING TEAM EFFECTIVENESS

TEAMWORK SKILLS maximises the effectiveness of teams by helping you develop:

- Customer focus
- A commitment to provide quality products and services
- A “team organisation” philosophy
- An appreciation of diversity and the power of effective teamwork
- Strong interpersonal and team skills.

DEVELOPING CUSTOMER FOCUS

Progression through TEAMWORK SKILLS modules gives teams a unity

of purpose and shared values in pursuit of a common goal: fulfilling the needs of both their internal and external customers.

TAILORING TO YOUR NEEDS

TEAMWORK SKILLS consists of three clusters of modules. Clusters focus on team purpose, team process, and team progress.

You can tailor delivery of clusters to the work groups and people in your organisation to specifically fit their needs.

TEAM PURPOSE

Participants in the Team Purpose Cluster discover how to:

- Develop a team mission statement that provides a sense of unity and teamwork
- Establish specific team performance goals and a way to track their fulfillment
- Define team roles and responsibilities — and assess their ability to coordinate effectively
- Set personal goals for working as an effective member of the team.

TEAM PROCESS

The Team Process Cluster improves the team’s ability to:

- Solve problems efficiently and effectively

- Make sound decisions based on objectives and alternatives
- Communicate more productively, individually and as a team
- Establish a structured process to hold successful meetings
- Learn to benefit from disagreement and resolve conflict.

TEAM PROGRESS

Team members completing the Team Progress Cluster know how to:

- Give constructive feedback to — and receive positive reinforcement from — fellow team members
- Measure team performance, commitment, and the quality of feedback
- Use a series of tools to help assist team effectiveness.

FIND OUT MORE

To discuss Dimensional TEAMWORK SKILLS with one of our performance consultants, call Gerry or Ray at Polaris HR Ltd.



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